the grouping of related	11:6 Emphasize Importance	Change the font characteristics to emphasize
information.	Importance	the importance of a word or short phrase.
Even though it is important		
to ensure visual		
consistency, steps should	11:7 Use Attention-	Draw attention to specific
be taken to emphasize	Attracting	Draw attention to specific parts of a Web page with the
important text. Commonly	Features when Appropriate	appropriate (but limited) use of moving or animated
used headings should be	PP SP 333	objects, size differential
formatted consistently, and		between items, images, brightly-colored items, and
attention-attracting		varying font characteristics.
features, such as		
animation, should only be		
used when it adds to the		
information.		
Chapter 12: Lists Lists are commonly found	12:1 Order Elements to Maximize User	Arrange lists and tasks in an order that best facilitates
on Web sites. Each list	Performance	efficient and successful user performance.
should be clearly		
introduced and have a		
descriptive title. A list		
should be formatted so that		
it can be easily scanned.		
The order of items in the		
list should be done to	12:2 Display Related Items in Lists	Display a series of related items in a vertical list rather
maximize user	Items in Lists	than as continuous text.
performance, which usually		
means that the most		
important items are placed		
toward the top of the list. If		
a numbered list is used,		

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